

From: Barbara Renz
To: Microsoft ATR
Date: 12/6/01 2:28pm
Subject: Microsoft Windows software

There need to be strict actions against Microsoft. They obviously have a monopoly and it is not because it's a great operating system. Windows is a lousy operating system, but what else is there to use? Every PC I buy comes with Windows preloaded, where do I get a different OS? Have you ever tried to delete Windows Internet Explorer or Outlook from the computer? You can't do it! They have to be installed or the Windows operating system won't work! Where are my choices as a consumer? How can there be any competition when there is only one product available? If computers are going to be sold with software on them, then there should be different operating systems for the buyer to try included on the computer. If consumers did have access to different software then Microsoft wouldn't be such a big company because their software is terrible and they know it!

Thank you,
Barbara Renz